



# Mental Health Services Act

## Progress and Updates

**General Stakeholders' Meeting**  
**April 2006**



# Updates

- CSS Update
- Prevention and Early Intervention
- Capital Facilities and Housing
- MHSA Regulations
- Information Technology
- Performance Outcomes
- Expansion of the Expert Pool



# Community Services and Supports

- Three-Year Program and Expenditure Plan Submission and Approvals
  - 45 counties have submitted
  - 7 are approved and beginning implementation
  - Technical Assistance available for small counties
- Beginning work on Annual Update
  - More discussion on that later today



# PREVENTION AND EARLY INTERVENTION COMPONENT



# Capital Facilities and Housing

- Evaluation of ideas and strategies to improve housing availability for people with mental illness
- Broader capital facilities discussion after direction on above



# MHSA Regulations

- Initial Emergency Regulations available for 45 day public comment period
  - Public hearing on June 5, 2006 in Sacramento
- Additional regulations will be released as developed






# Information Technology

- Initial focus to ensure state's ability to accept full service partnership data from counties
  - Data Collection and Reporting System (DCR)
- Developing draft criteria for functionality of Electronic Health Record (EHR)

# PERFORMANCE MEASUREMENT APPROACH

**DMH continues to emphasize MHSA performance measurement at three levels:**

-  Individual Client Level
-  Mental Health Program/System Accountability Level
-  Public/Community-Impact Level



# PERFORMANCE MEASUREMENT PARADIGM

## PUBLIC / COMMUNITY- IMPACT LEVEL

(Evaluation of Global Impacts and Community-Focused Strategies)

Mental Health  
Promotion  
and  
Awareness

Mental Health  
System  
Structure /  
Capacity in  
Community

Community  
Reaction /  
Evaluation /  
Satisfaction with  
regard to mental  
health system

Large-Scale  
Community  
Indicators

## MENTAL HEALTH SYSTEM ACCOUNTABILITY LEVEL

(Evaluation of Community Integrated Services and Supports – *Program/System-Based Measurement*)

Monitoring /  
Quality  
Assurance /  
Oversight  
*(multi-  
stakeholder  
process)*

Client / Family  
Satisfaction /  
Evaluation of  
Services and  
Supports

Staff / Provider  
Evaluation /  
Satisfaction  
with regard to  
mental health  
system

## INDIVIDUAL CLIENT LEVEL

(Evaluation of Community Integrated Services and Supports – *Individual Client Tracking*)

Client and  
Services  
Tracking

Individual  
Client  
Outcomes  
Tracking



# Key Contributors to Measurement Process

## MHSOAC Measurement and Outcomes Committee

- Working closely with DMH with respect to MHSOAC outcome priorities

## Performance Measurement Advisory Committee (PMAC) and DMH

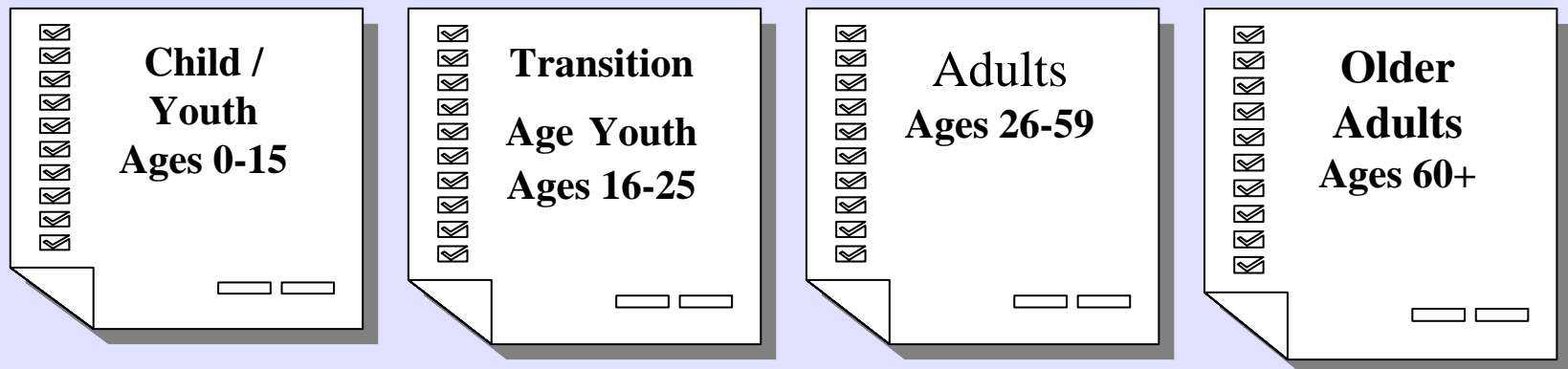
- Development of FSP outcomes
- System-level and personal recovery measures are being evaluated

## State Quality Improvement Council & PMAC Coordination

- Focus now includes MHSA indicators

# Full Service Partnership Assessment/Outcomes

- Gathers Information Over Time to Track Outcomes
  - History and Baseline Data
  - Follow-up data – Key Event Tracking and Quarterly Assessments
- Separate forms developed for age groupings specified in the MHSA Three-Year Program and Expenditures Document



For more information go to: [http://www.dmh.ca.gov/POQI/full\\_service\\_POQI.asp](http://www.dmh.ca.gov/POQI/full_service_POQI.asp)



# Full Service Partnership Measurement Roll-Out

- One county is already collecting FSP Outcomes data
- Informational Web Casts are currently underway
- Individual county trainings are being conducted
- Regional Trainings to be scheduled
- Stakeholder Data Team conferences to be scheduled



# SUPPORTING INFORMATION TECHNOLOGY INFRASTRUCTURE

*Performance Measure selection must include the consideration of technology options*

## Data Collection and Reporting (DCR) System

- ◆ Counties can now submit FSP data directly to DMH via the DMH online system
- ◆ Counties can collect FSP data using their own technology and submit data via XML (extensible markup language)

## Electronic Health Record Initiative

- ◆ Currently in the process of setting standards and preparing for vendor validation process



# Expansion of Expert Pool

- 160 people in client and family member expert pool at DMH
  - Provide expertise in licensing, certification, Medi-Cal oversight, MHSA CSS plan reviews, interview panels, etc.
  - 58 individuals trained to review the CSS Plans
    - 44 have been utilized to date
- Training also provided to 26 cultural competency experts and 8 experts in county mental health administration